[**English**](#kix.c8dnlaebnefw) **/ Portuguese / French / Thai / Vietnamese / Spanish**

**English**

| **Brief**:  An email sent to partners in the target country who have RSVPed no. It will be sent via customer.io  **Target audience**:  Invited partners who RSVP no |
| --- |

**Subject line**: Thinking of you at [EVENT NAME] 😔

We’ll miss you at the [EVENT NAME]!

Dear [PARTNER NAME],

Thank you for taking the time to respond to our invitation to the upcoming [EVENT NAME]. We were really looking forward to seeing you there.

Even though we’re disappointed we can’t meet you, we understand that scheduling conflicts and other commitments sometimes come up.

If you’re comfortable sharing it with us, we’d like to know why you responded no. Please reply to this email as your feedback could help us make improvements in our event planning processes and better serve you in the future.

We hope to see you at our future events.

If you have any questions, please contact us via [live chat](https://deriv.com/?is_livechat_open=true) or [WhatsApp](https://api.whatsapp.com/send/?phone=35699578341&text&type=phone_number&app_absent=0).

If you have any questions, please contact your country manager, [NAME], at [EMAIL ADDRESS] or [WHATSAPP NO] (WhatsApp).